

How to Park a Call

- 1. Have an active call, incoming or outgoing.
- 2. Press the **Park** softkey (you may need to press the **More** key to see this option) or dial #7 on your Elevate phone.
- 3. You will hear an announcement telling you which extension your call is parked on.
- 4. Tell your coworkers which extension the call is parked on.
- 5. To pick up the call, you or your coworker dials the extension the call is parked on.

Parking on Yealink cordless phones (W52)

- 1. While on a call, dial #7.
- 2. Listen to the call park code, which is the extension number that the call was parked on.
- 3. Hang up the phone.
- 4. Tell your coworkers which extension the call is parked on.
- 5. To pick up the call, you or your coworker dials the extension the call is parked on.

Visual Call Park

This feature allows Elevate users to configure a line key to monitor a specific park slot in a park group. When a call gets parked in this monitored park slot, the line key light will indicate that a call has been parked there, and the line key can then be pressed to retrieve that call.

Note: Visual Call Park monitors one park slot per line key. If a park group has 15 park slots, you would need to configure 15 line keys in order to monitor the entire park group. There is no limit on the number of park slots per group.